

MALDEN MILLS

June 18, 1997

Adjusters International
133 Rollins Avenue
Suite One
Rockville, MD 20852-4004

Dear Roger, Harvey & Ron:

Thank you very much for the beautiful flowers. Thank you as well for the invaluable assistance which you rendered to our company.

It's wonderful that after eighteen very difficult months, we were able to finally negotiate a successful conclusion.

Sincerely,

A handwritten signature in black ink, appearing to read "Aaron Feuerstein". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Aaron Feuerstein
President & CEO

AF/jl