

Armond and Janet LaPine
5925 Mountain Ranch Drive
Park City UT 84098

**Joshua Scott
Dow Brooks
Adjusters International
3575 North 100 East, #125
Provo, UT 84604**

RE: Our House Fire

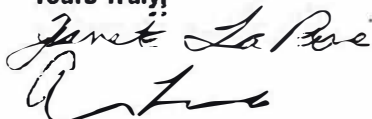
Dear Josh;

Now that our claim is winding down we wanted to thank you for your hard work in adjusting our loss. We had no idea how complicated a large claim could get and how aggressive the insurance company could be in attempting to minimize our loss. We know, looking back, going it on our own would have been a big mistake.

With your leadership, your team established our loss including an inventory of over 3600 line items and a building estimate over 1.5M. At nearly every turn the insurance company tried to delay and argue against what was right. With your persistence you were able to overcome their objections and get the funds we were entitled to receive.

Thank you again, and if you ever need a reference please don't hesitate to ask.

Yours Truly,

A handwritten signature in black ink, appearing to read "Janet LaPine". The signature is written in a cursive style with a large initial "J".

Armond and Janet LaPine