



August 29, 2003

The Greenspan Company/Adjusters International
400 Oyster Point Blvd, Ste 519
South San Francisco, CA 94080-1921

To Whom It May Concern:

Our restaurant in San Rafael experienced a fire in February of 2001 that completely shut down the restaurant for several months. Based on my experience in past dealings with insurance companies, as both a restaurateur and an attorney, we retained the Greenspan Company to help us in the rebuilding our facility and with the presentation and negotiation of our insurance claims. We were glad we did.

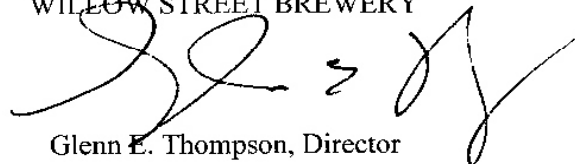
Ken Crown, the property adjuster for Greenspan, was extremely knowledgeable and effective in both getting our restaurant rebuilt in a timely manner and securing the necessary funds from the insurance company in order to accomplish this.

Chris Glenister, CPA, the forensic accountant for Greenspan was creative and persistent in the handling of the Business Interruption and Extra Expense claims and our final settlement is a testament to his hard work.

We are pleased to be able to recommend the Greenspan Company for any business that suffers a catastrophic event where there may be insurance coverage. We could not have achieved the same results without their help.

Sincerely,

WILLOW STREET BREWERY



Glenn E. Thompson, Director

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