

Cindy and John Tessitore  
4192 E. Maplewood Street  
Gilbert AZ 85297  
602-295-4219

October 13, 2008

Josh Scott  
The Greenspan Co./Adjusters Int'l  
428 S. Gilbert Rd. Suite 106-3  
Gilbert, AZ 85296

Dear Mr. Scott,

We would like to start off by thanking you and the team at The Greenspan Co. / Adjusters International for all the work you have put into my claim. When I came home to my belongings floating around my house I was devastated and not sure where to turn. I thought the coming months would be challenging and frustrating as I would need to deal with my insurance company, repairing my home, and replacing my belongings. Being referred to you was the best thing that could have ever happened.

When I hired you, you did everything to make sure I got a great insurance settlement. All I had to do was concentrate on rebuilding and getting my life back in order. You took care and prevented every problem and issue and made this process as easy for me as possible.

I am so thrilled with the service I received in the past few months and absolutely amazed at the settlement. In the end, I could have paid three times what I did and it still would have been worth it to hire The Greenspan Co. / Adjusters International. I was so lucky that I had a friend that used you in the past and referred me to your company. It would be my pleasure to refer anyone to you who has a big loss like mine. Again, thank you for making my claim as stress-free as possible, and an even bigger thanks to you for the awesome settlement.

Very Sincerely,

Cindy and John Tessitore

*Cindy Tessitore*  
*John Tessitore*