

- SINCE 1900 -
HARRIGAN, WEIDENMULLER CO.

INCORPORATED

REALTORS

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May 17, 2010

Gary W. Johnson SPPA
Co-Chairman
The Greenspan Co./Adjusters International
Northern Regions/East Bay Office
3090 Independence Drive, Suite 250
Livermore, Ca. 94551

Re: Apparel Way Fire, San Francisco

Dear Gary:

It's been well over a month since we successfully settled our claim with our insurance carrier for the fire-damage to our managed property on Apparel Way, and I can honestly say... I miss you and the Greenspan team.

In June of 2008 a fire significantly damaged a building we have managed for many years in San Francisco. As the oldest real estate firm in San Francisco, we have seen our share of damage to our own properties as well as those that we manage for others. Although we have run into other public adjusters, you and the Greenspan team are steps above all the others. Your attention to detail combined with years of experience gave me confident and reassurance that our claim was going to be successfully negotiated with our insurance carrier.

In the end there is no doubt in our minds that you collected more than we could have done on our own. Your fee was well worth it, and paled in comparison to the increased adjustment you were able to obtain. Feel free to give me and my father a call if you are ever in the financial district and need to grab lunch.

Very truly yours,

HARRIGAN, WEIDENMULLER CO.

Charlie Muller

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