EMPIRE
RUBBER
and
SUPPLY CO.

NIBA
National Industrial Belting Assoc.

October 7, 2009

To Whom It May Concern:

In September of 2008 my business was partially destroyed by a fire. Two buildings and their contents burned to the ground. The day after the fire we were besieged with fire investigators, a restoration company, and the news media. We were also trying to conduct business in all the chaos.

Two young men from Adjusters International also wanted some of my time. My first mental reaction to Adjusters services was, "Why do I need these guys? After all I've got insurance for this sort of loss and my agent with the carrier will help me through this problem."

Our insurance carrier took longer than they should have to begin dealing with our claim. It was enough time for me to decide to enlist the services of Adjusters International. They understood our company's insurance policy much better than we did. Adjusters was able to explain to me where our coverage was weak and where they could maximize benefits out of our insurance policy.

At the first meeting with Adjusters and our insurance carrier, I knew we had made the correct decision to hire Adjusters International. They knew how to negotiate our needs under our policy to get the most out of our coverage. Adjusters were able to get more accomplished than I could have done and certainly more than our carrier would have offered.

I've been very satisfied with the decision to hire Adjusters International to assist with our insurance claim. Our company was able to focus on replacing equipment and getting our business functioning, while Adjusters worked with our insurance carrier on the claim.

Please feel free to contact me with at 503-235-8461.

Sincerely,

Edward J. Hutchinson
President

P.O. BOX 14950 · PORTLAND, OREGON 97293-0950 · (503) 235-8461