



HOTEL
INTER-CONTINENTAL
NEW ORLEANS

August 1, 1997

Tony D'Amico
Adjusters International
812 Moorefield Park Drive
Suite 205
Richmond, VA 23236

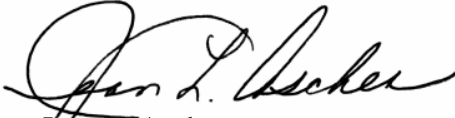
SUBJECT: BUSINESS INTERRUPTION LOSS RECOVERY

Dear Tony:

The May 8, 1995 flood in the New Orleans area was devastating. As a result there was a large volume of lost business as the Hotel Inter-Continental New Orleans.

Adjusters International provided the professional expertise in recovering from that lost business. Tony, I would like to express my appreciation to you and your staff for your professionalism and knowledge. I believe the process went very smoothly and we were certainly pleased with the end results. I would not hesitate in recommending you and your staff with regard to recovering lost business income and/or extra expense claims.

Sincerely,



Jean L. Ascher
Controller

JLA/cm